



eGMS[®] Implementation & Support

A proven process for glycemic management success





Creating great software is one thing. Getting it to work seamlessly in actual hospital environments is another.

That's why we developed a streamlined post-purchase process that ensures all stakeholders have exactly what they need to achieve great results.

Our tried-and-true implementation process includes detailed milestones, weekly meetings and regular progress reports. We also standardized our technical integrations to make work as easy as possible for your IT team. Our cloud-based technology allows us to implement and update remotely. Glytec is the only insulin dosing solution provider that is HITRUST certified, reflecting our ability to meet the highest standards for protecting healthcare partners' sensitive data and information.

Training is customized for different user groups and delivered via your own e-learning system. And unlimited 24/7/365 clinical and technical support means users always have an expert to call if they encounter issues.

Finally, we go above and beyond to help our partners achieve glycemic management success, helping with provider adoption of standard-of-care practices and in many cases even sitting on hospital glycemic management committees.

At Glytec, training and support is 100% included in the cost of your annual product fee.

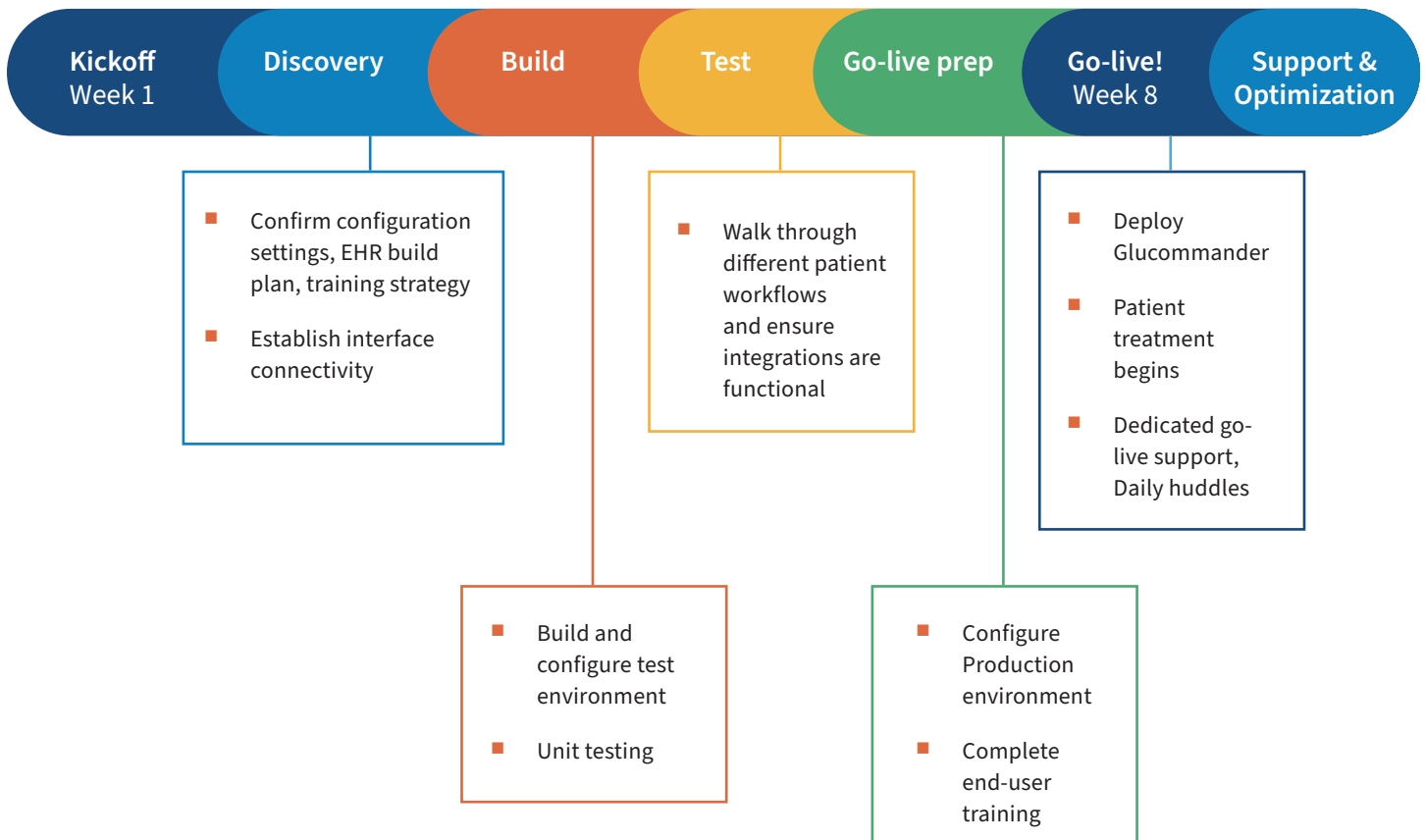
IMPLEMENTATION

Cloud-Based Glucommander IV or IV & SubQ

Our software can be implemented 100% remotely because it is hosted on the cloud. We maintain secure servers according to HITRUST CSF® requirements, and there's no need for you to wait for an in-person visit for updates.

Whether you decide to buy Glucommander IV or Glucommander IV and SubQ, you get the entire suite of eGMS modules including GlucoSurveillance, GlucoView, GlucoMetrics and the SmartClick EHR integration.

IV implementation in your most critical departments takes as little as 8 weeks.



TRAINING

Skills and resources for your whole team

We offer a comprehensive training program that supports the initial eGMS rollout and user adoption as well as the continual onboarding of new employees and long-term optimization.

We also help providers understand the “why” of the algorithm’s recommendations by providing analytics and case-by-case analysis during implementation.

What’s included?



Role-based training tracks for nurses, providers and pharmacists



Computer-based learning via your own LMS



Training support to customize for your workflows, order sets and EHR



Continuous education for long-term Glucommander utilization



Super-user program to ensure local Glucommander expertise



Tip sheets, pocket cards and other “just-in-time” training resources

SUPPORT

24/7/365 technical and clinical support

Whether you’re looking to answer a technical question or a clinical one, you can contact Glytec support at any time via email or phone and expect a timely response and quick resolution.

We’ll also keep you constantly in the loop about downtime, patches and updates.

Unlimited, on-demand support is 100% included in the annual licensing fee.

INTEGRATIONS

Straightforward process for IT teams

We know your IT resources are probably overextended as it is, and we value their time. So we've used our past experience implementing eGMS at nearly 300 hospitals to develop a standardized process that helps IT teams integrate and deploy our software in as little as 8 weeks requiring only 40 hours of development time from 3 key roles.

A dedicated Glytec Technical Project Lead will head up this portion of the project. They'll work with your internal resources to create the integrations that drive the functionality of eGMS and be the point person for any technical questions from your team.

While we've performed 150+ integrations with Epic and 65+ integrations with Cerner's EHR, Glytec's eGMS is EHR-agnostic and can integrate with any EHR system. Glytec helps you get more out of your EHR investment without needing to add additional IT resource costs.

Secure integrations pull in patient data that Glucomander's algorithm leverages to create personalized insulin dosing recommendations. The data also enhances user workflow by helping prevent transcription errors and the need to re-document physician orders, lab results and medicine administration.

Available Integrations:

- **ADT:** Patient information like demographics, height, weight
- **LIS:** Lab results like A1c, Blood glucose, Anion gap
- **Order:** Insulin orders: IV, transitions, SubQ
- **MAR:** confirm administered dose to Glucomander, show Glucomander dose recommendation in Flowsheet
- **Flowsheet:** Charting events and notes

WHO'S ON YOUR TEAM?

Glytec provides dedicated resources before, during and after implementation. Expect to develop close relationships with your **Project Manager, Clinical Project Lead, Technical Project Lead, Customer Success Manager and Clinical Practice Executive.**

We share your goals.

At Glytec, our mission is to improve the lives of patients managing glycemic issues, and those who administer their care, by optimizing insulin therapy.

To us, that mission goes beyond the edges of our eGlycemic Management System. Our relationships with hospitals don't stop at implementation, training and support — often, we become long-term partners in their ongoing initiatives.

We can help you earn buy-in for glycemic management from hospital leadership, track progress toward your goals, run research studies, plan and execute optimization projects and share your success with other hospitals in your system. In many cases, Glytec's clinical leaders even sit on our partner hospitals' glycemic management steering committees.

Rest assured, when you choose Glytec, you're not just choosing insulin management software — you're choosing a partner for long-term success.

Let us answer your questions.

Contact Glytec to schedule a demo or discuss next steps.

CONTACT US



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The eGlycemic Management System® is a modularized solution for glycemic management across the care continuum that includes Glucommander™. Glucommander™ is a prescription-only software medical device for glycemic management intended to evaluate current as well as cumulative patient blood glucose values coupled with patient information including age, weight and height, and, based on the aggregate of these measurement parameters, whether one or many, recommend an IV dosage of insulin, glucose or saline or a subcutaneous basal and bolus insulin dosing recommendation to adjust and maintain the blood glucose level towards a configurable physician- determined target range. Glucommander™ is indicated for use in adult and pediatric (ages 2-17 years) patients. The measurements and calculations generated are intended to be used by qualified and trained medical personnel in evaluating patient conditions in conjunction with clinical history, symptoms, and other diagnostic measurements, as well as the medical professional's clinical judgment. No medical decision should be based solely on the recommended guidance provided by this software program.

Glucommander™ is only available for use in the United States.

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Customer service: (888) 458-2683