# **Advent Health** Waterman

Use of Technology Reduces Incidence of Hypoglycemia-**Related Adverse Drug Events Among Patients Requiring** Insulin Therapy While Hospitalized

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## **OBJECTIVE**

Reduce hypoglycemia-related adverse drug events among patients requiring insulin therapy while hospitalized.

Pre-eGMS<sup>®</sup> Post-eGMS<sup>®</sup> 4/1/16 - 3/31/17 4/1/18 - 3/31/19

### METHOD

Using insulin to control blood glucose while avoiding hypoglycemia is an essential but often challenging aspect of quality inpatient care. AdventHealth Waterman, a 269-bed community hospital in central Florida, realized an opportunity to reduce hypoglycemia-related adverse drug events. An interdisciplinary team was tasked with initiating appropriate glycemic management improvements, including implementation of the eGlycemic Management System<sup>®</sup> (eGMS<sup>®</sup>)\* software for management of intravenous infusion and subcutaneous basalbolus insulin therapies in addition to order set revision and physician/nurse education.

Improvement strategies targeted four primary preventable causes of hypoglycemia-related adverse drug events:

- Failure to Follow Policy occurs when nursing fails to follow policies/orders regarding insulin administration, hypoglycemia treatment, carbohydrate intake and/or IV fluids
- Stacking Insulin occurs when patient is administered a second dose of insulin before the prior dose has (2) cleared his/her system
- Wrong Insulin Dose occurs when insulin dose, multiplier and/or target range is inconsistent with patient's (3) insulin needs, carbohydrate requirements and/or blood glucose trends

Patient Population Characteristics:		
% Male	49.7%	53.0%
% Female	50.3%	46.6%
Total # Patients	4,615	4,104
Total # Patient Days	27,475	22,970
Hypoglycemia - PREVENTABLE		
# Blood Gucoses <40 mg/dL	171	64
Hypoglycemia - ALL-CAUSE		
% Patient Days <40 mg/dL	0.65%	0.54%
% Patient Days <70 mg/dL	6.19%	5.74%

Preventabl	Preventable-Cause Hypoglycemia Events <40 mg/dL (# Blood Glucoses)		
	Pre-eGMS <sup>®</sup> Post-eGMS <sup>®</sup>		
86			

Failure to Adjust Insulin - occurs when prescriber fails to adjust insulin dose according to changes in (4) patient's clinical condition and/or blood glucose trends

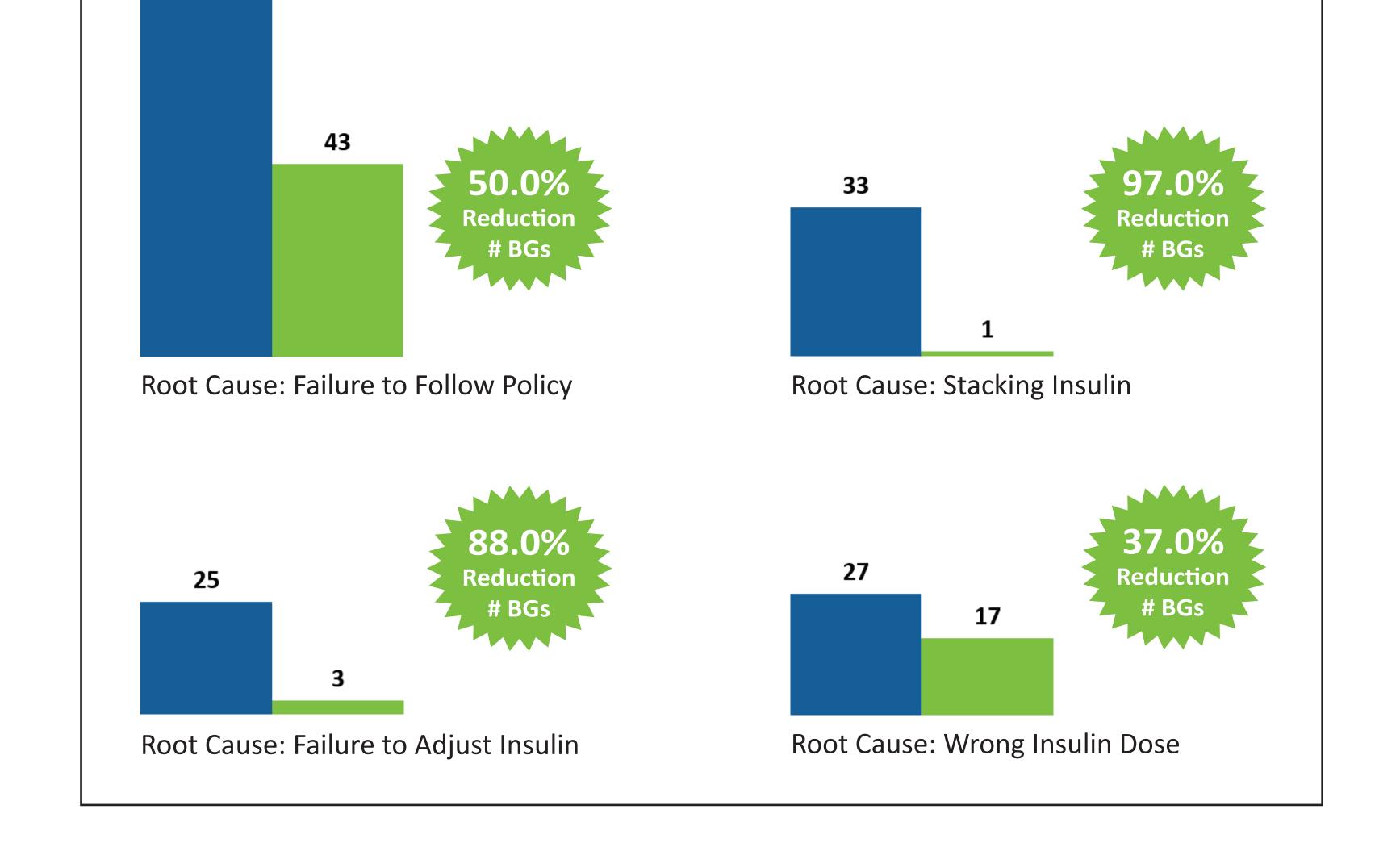
A retrospective analysis of hypoglycemia-related adverse drug events was performed comparing data prior to eGMS<sup>®</sup> implementation (April 1, 2016 - March 31, 2017) to after eGMS<sup>®</sup> implementation (April 1, 2018 -March 31, 2019). Prior to eGMS<sup>®</sup> implementation, the hospital utilized a different software for management of intravenous insulin therapy paired with physician-directed management of subcutaneous insulin therapy.

\* eGlycemic Management System<sup>®</sup> is a registered trademark of Glytec, LLC on behalf of Aseko, Inc. All Rights Reserved.

### RESULT

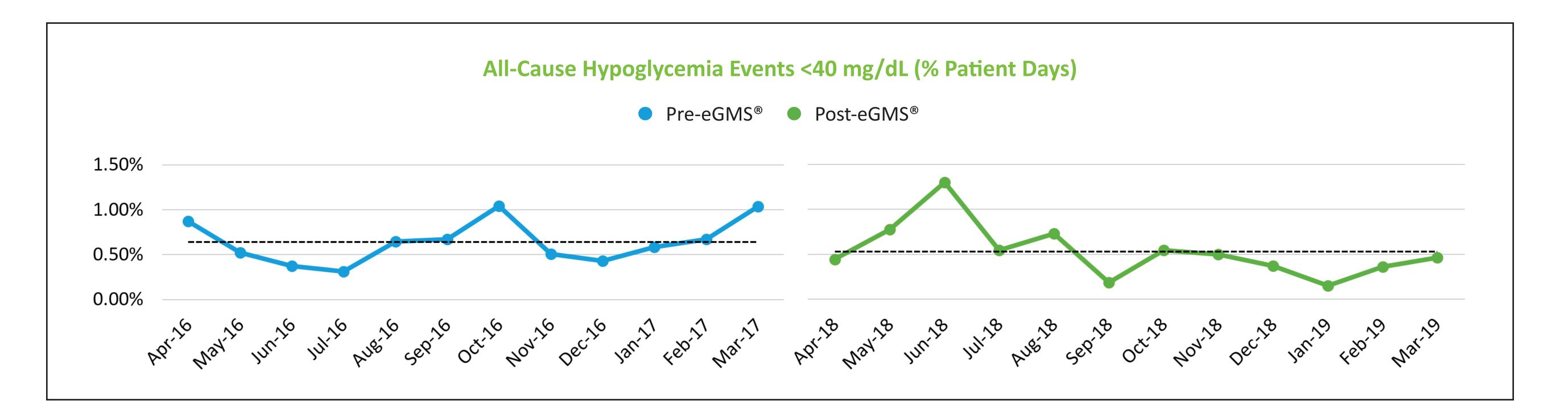
After eGMS<sup>®</sup> implementation, preventable hypoglycemia-related adverse drug events defined as the number of blood glucoses <40 mg/dL was reduced by 62.6%.

Likewise, all-cause hypoglycemia events defined as the percent of patient days with one or more blood glucoses <40 mg/dL was reduced by 16.9% and all-cause hypoglycemia events defined as the percent of patient days with



#### CONCLUSION

#### one or more blood glucoses <70 mg/dL was reduced by 7.3%.



AdventHealth Waterman realized significant reductions in preventable hypoglycemia-related adverse drug events. Success is attributed to a combination of clinical practice changes and quality improvement initiatives supported by a technology-enabled approach to insulin dosing via utilization of eGMS<sup>®</sup>.

Any hospital seeking to achieve best practice and clinical excellence in glycemic management should: (A) conduct a root cause analysis of hypoglycemia-related adverse drug events; (B) define the most appropriate targeted interventions; and (C) utilize education, accountability, workflow and policy measures. Attainment of goals can be optimized with utilization of eGMS<sup>®</sup>.